



# Astrid Klotz

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## Education

<b>MSc Management Information Systems</b> Universitetet i Sørøst-Norge, Hønefoss	2021 – 2023
<b>Bridging Program Information Management</b> KU Leuven, Leuven preparatory programme for the master in Information Management	2020 – 2021
<b>Erasmus Exchange Program International Business</b> Høgskolen i Østfold, Halden	2019 – 2020
<b>Bachelor's Degree Event and Project Management</b> UC Leuven, Leuven	2016 – 2020

## Employment

<b>Research Fellow</b> Universitetet i Sørøst-Norge, Kongsberg	Sep 2023 – Present
<b>Research Assistant</b> Universitetet i Sørøst-Norge, Kongsberg	Jun 2023 – Sep 2023
<b>Passenger Service Agent</b> Brussels Airlines, Brussels	2018 – 2019
<b>Administrative Clerk</b> Aveve, Leuven Student summer job	2017 – 2017

## Extracurricular activities

<b>Receptionist</b> Kamp C, Westerlo	Sep 2015 – Sep 2015
<b>Receptionist</b> Mercurius, Grobbendonk	Sep 2014 – May 2015

## Internships

<b>Junior Researcher and Event Assistant (Operational and Marketing)</b> Høgskolen i Østfold, Halden	Jan 2020 – Jun 2020
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## Personal details

Date of birth May 22, 1998
Driver's license Klasse B
Nationality Austria, Belgium
LinkedIn linkedin.com/in/astrid-klotz-98692blab

## Skills

Microsoft Office Suite
MacOS iWork
Adobe Photoshop
UML Class Diagrams
BPMN
SQL
Python

## Languages

Dutch	<div style="width: 100%;"></div>
German	<div style="width: 100%;"></div>
English	<div style="width: 100%;"></div>
Norsk	<div style="width: 80%;"></div>
French	<div style="width: 20%;"></div>
Spanish	<div style="width: 10%;"></div>

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## Achievements

### **Best Master Thesis Management Information Systems 2023**

University of South-Eastern Norway

Thesis:

"The Post-Pandemic Era of Digital Teaching: A Qualitative Study of Teachers' Perspectives A Case Study at the University of South-Eastern Norway"

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## Academic Publications

Klotz, Astrid & Stendal, Karen (2023). How can Extended Reality (XR) enhance Aviation Personnel Training: A Literature Review. NIKT: Norsk IKT-konferanse for forskning og utdanning. Academic literature review

Klotz, Astrid; Ahmadhadi, Farhad & Sanchez, Veralia Gabriela (2023). The Post- Pandemic Era of Digital Teaching: A Qualitative Study of Teachers' Perspectives. NIKT: Norsk IKT-konferanse for forskning og utdanning. Academic article

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## Research Experiences

**Data Breaches of Airlines' Systems: What is Wrong and What Can Go Wrong?** 2022 - 2023

University of South-Eastern Norway, Campus Ringerike  
Literature Review about information security in the aviation industry

**Norwegian higher education teachers' perspectives towards digital teaching after the covid-19 pandemic - preliminary results** 2022 - 2023

University of South-Eastern Norway, Campus Ringerike  
Qualitative case study about teacher's perspective towards digital teaching

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## References

References available upon request.

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## Qualities

- Project Management
  - Goal-oriented
  - Team player
  - Organized
  - Creative
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## Hobbies

- Running
- Skiing
- Space science
- Hiking